

Medicaid Transport Answering Services Scheduling Guide (MAS)

CALL: 1-866-753-4442 (try to call at least 3-5 days in advance)

When should I be picked up?

***PLEASE inform MAS that if you have a 3:00pm appointment and it takes you 30-45minutes to get there that the pickup needs to be 1 hour earlier. So in this case it would be 2:00 pm pickup.**

***During bad weather allow an extra 30 minutes for transportation: So this example would be a 3:00pm appointment with a 1:30pm pickup time.**

MAS will ask for:

Your NAME: _____ Date of Birth: _____

Pickup ADDRESS: _____

Your PHONE Number: _____

Your Primary Care Physician: _____

Your MEDICAID # : _____

Provider Name You have appointment with : _____

That Provider's ADDRESS : _____

That Provider's Phone Number: _____

You will get a confirmation # for this transport: # _____